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ISO 9001:2008 is here!

ISO (International Organisation for Standardization) and the IAF (International Accreditation Forum) have agreed on an implementation plan to ensure a smooth transition of accredited certification to ISO 9001:2008, the latest version of the world's most widely used standard for quality management systems (QMS).

ISO 9001 is periodically reviewed to ensure that it is maintained state of the art and that timely decision can be taken to confirm, withdraw or revise the document.

ISO 9001:2008, replaces the year 2000 version of the standard which is implemented by both business and public sector organisations in 170 countries. Although certification is not a requirement of the standard, the QMS of about one million organisations have been audited and certified by independent certification bodies (also known in some countries as registration bodies) to ISO 9001:2000.

ISO 9001 certification is frequently used in both private and public sectors to increase

confidence in the products and services provided by certified organisations, between partners in business-to-business relations, in the selection of suppliers in supply chains and in the right to tender for procurement contracts.

The ISO technical committee ISO/TC 176, *Quality management and quality assurance*, which is responsible for the ISO 9000 family of standards, has prepared a number of support documents explaining what the differences are between ISO 9001:2008 and the year 2000 version, why and what they mean for users.

ISO 9001:2008 does not contain new requirements. They have recognised that ISO 9001:2008 introduces no fundamental changes. ISO 9001:2008 only introduces clarifications to the existing requirements of ISO 9001:2000 based on eight years of experience of implementing the standard world wide with about one million certificates issued in 170 countries to date. **It also introduces changes intended to improve consistency with ISO 14001:2004**



The agreed implementation plan in relation to accredited certification is the following:

Accredited certification to the ISO 9001:2008 be granted after a routine surveillance or recertification audit against ISO 9001:2008.

Twenty four months after publication by ISO of ISO 9001:2008, any existing certification issued to ISO 9001:2000 shall not be valid. It is recommended that organisations currently certificated against the ISO 9001:2000 standard be vigilant in changing over to the ISO 9001:2008 standard.

Organisations requiring assistance can contact Isoglo at:

+27 (0)12 811 2333 or by e-mail info@isoglo.com.

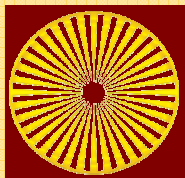
Article by: Jacques Marais



New buzzwords hit the SETA world as changes abound.



“Are SGBs disappearing and what is the future role of ETQAs?”



“A number of recognized and pre developed systems that formalize the implementation and application of such standards are available for organisations.”

Just as we learnt all about SGBs and ETQAs we hear talk of some new buzzwords coming our way.

Yes, suddenly there are the QCTO, CFPs and the OFO.

Are SGBs disappearing and what is the future role of ETQAs?

The QCTO or Quality Council for Trade and Occupation

becomes the accreditation body for occupationally based learning, similar to the quality assurance responsibilities of Umaluzi and the Council for Higher Education for Further Education (Colleges as we know them) and Higher Education (Universities and old Technikons) respectively.

The idea is for providers to be registered with one body, the QCTO rather than with individual ETQAs.

One of the first responsibilities

was for the establishment of Standards Generating Bodies (or SGBs) as we know them, to commence with the development of Unit Standards and package these into Qualifications and Skills Programmes.

This function may well be taken over by **Councils for Expert Practice or CEPs** that will work in a much more coherent approach than the large number of SGBs generating and registering often nearly identical Unit Standards across the different economic sectors.

The Organising Framework for Occupations or OFO places, in a framework, that occupational related information that is necessary for statistical and for client-oriented applications, such as identifying and listing scarce and critical skills, matching job seekers to job vacancies, providing career information and registering learnerships.

The mentioned information is generated by underpinning each occupation with a comprehensive competency profile which is generated by the CEPs.

The competency profiles are also used to inform organisations' job and post profiles, which simplifies, amongst others, conducting skills audits and performance reviews.

The structure of the OFO also guides the creation of Career Path Frameworks and related learning paths.

The only question now is when will all of this happen? Supposedly early this year, but let us wait and see.

For more information please contact Isoglo at:

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Article by: Butch Roos

Isoglo brings Industry Standards under one roof

So what exactly are “Industry Standards”?

When we talk about Industry Standards we refer to the things that organizations do in a prescribed and documented way to ensure delivery against an agreed outcome or standard. These would include operating procedures and standards, policies and guidelines.

Having standards against which persons are trained and assessed to be declared competent are a relatively new concept in South Africa. These Unit Standards, Skills Programmes and

Qualifications are but one of the systems of standards applied in industry today.

A number of recognized and pre developed systems that formalize the implementation and application of such standards are available for organizations and in some cases organizations are audited and certificated against these systems. The most common of these are of course the well known International Organisation for Standardisation (or ISO) standards. Some standards that have been

developed specifically for the South African market such as OHSAS 18001 and SANS 16000 are also available for implementation in industry.

Isoglo is bringing a number of these industry standards under one roof by identifying subject matter experts in these areas and making their knowledge and skill available for the benefit of their clients.

For more information please contact Isoglo at:

+27 (0)12 811 2333 or by e-mail info@isoglo.com.



What Isoglo can do for you!

We are a cost effective efficient source for world class standards in quality management, environmental protection (management), HIV Aids management in the workplace, quality standards in laboratory practice and the best standards in health and safety.

We provide an easy to use, effective Integrated Management System, inclusive of a Quality Management System (QMS), that is:

- based on Microsoft Office (no new software needed);
- compliant with **ISO protocols (9001, 14001, 17025, SANS16001, OHSAS 18001)**;

- moving you towards a paperless office, or;

We can implement:

- the **Integrated Management System** stand alone, or;
- any or all of the ISO protocols (**9001, 14001, 17025, SANS16001, OHSAS 18001**) to certification.

We provide:

- an auditing service in any or all of these protocols;
- accredited **training** in a number of fields for industry inclusive of mining, manufacturing, retail,



the services industry and many others with a particular focus on ISO Awareness and Auditor's training, Strata Control for the Mining Industry, Health, Safety and Risk Management, Environmental Protection, Mining and Geology training and many others.

We assist organisations to become accredited as training providers ensuring they meet all the standards of their relevant sector education and training authority.

Curlewis J cited with approval the following remarks of Wessels JP in the unreported case of R v Stephen (TPD) 12 July 1920:-

“In all cases where there is a contravention of an act or a regulation, whether directly or indirectly, the Owner and or Manager is held prima Facie liable. But, if he can show that he gave instructions to carry out these acts and regulations properly and that he interested himself in the matter to see that his orders were properly carried out, then he is not to be held responsible”.

To make sure you are prepared, contact Isoglo for assistance:

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Integrated Management Systems, ISO 9001, 14001, 17025, OHSAS 18001, SANS 16000
Accredited training, Training Centre Accreditation, Policy, Procedures, Standards development

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