

Measure your Laboratory's performance and prove to your customers that it complies with recognised standards.

Our consultants successfully completed projects in South Africa, Botswana, Namibia, Mozambique, Zambia, Kenia and Saudi Arabia to name but a few.



Prove that you laboratory are working against internationally accepted standards.

Enhance your customer's confidence in your laboratory.



"In all cases where there is a contravention of an act or a regulation, whether directly or indirectly, the Owner and/or Manager is held prima Facie liable. But, if he can show that he gave instructions to carry out these acts and regulations properly and that he interested himself in the matter to see that his orders were properly carried out, then he is not to be held responsible".

Our courts have laid down broad guidelines which can be followed to determine the foreseeability of harm. Consider the following:

"A reasonable person is not expected to foresee remote possibilities. He/she is also not expected to foresee reckless conduct on the part of another and to take precautions against such conduct".

"After the event even a fool is wise but it is not the hind sight of a fool, it is the foresight of a reasonable man which alone can determine responsibility."

(Quotes taken from various cases recorded in South African law)



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*Because you will do what can be expected of the reasonable person to do!*

*Because it shows due diligence!*

*Because it provides a legal footing when it is needed!*

## There are good reasons to have your Laboratory Accredited

### LABORATORY ACCREDITATION

Managing your laboratory for accuracy and reliability.

ISO 17025 is an internationally recognised standard. As ISO 17025 calls for continuous improvement, laboratories have a benchmark against which to improve its performance. Previously encountered problems will have been resolved through a formal mechanism and a methodology for correcting newly occurring problems will have been established. This significantly enhances accuracy and customer confidence.

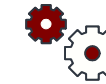
### Flexible solutions for your business needs

#### Why do you need ISO 17025?

When a laboratory manages certain critical activities against a set standard, it has the ability to measure its performance and prove that it complies with these set standards.

#### YOU NEED A SYSTEM THAT IS EASY AND EFFECTIVE

Our approach ensures a sustainable, cost effective product with little or no maintenance cost. Isoglo is however available to provide a maintenance service should our customers prefer this approach.



#### CUSTOM SOLUTIONS

You have the ultimate say. We will assist you to follow the correct procedure for a legitimate result.



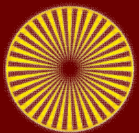
#### LESS TIME CONSUMING

- We will come to you.
- We will make the arrangements.
- We will lead the process
- We will write the report, and
- We will develop the risk register.



#### EFFECTIVE IMPLEMENTATION

A clear implementation plan makes it easy to identify responsibilities and time lines. A simple follow up report empowers the responsible manager to ensure implementation remains in place.



**We have worked with a diverse customer base. How can we help you?**

**NO VENUE TOO FAR, TOO BIG OR TOO SMALL!**

